

FAQ
RailBikes

1.) Where do the RailBikes depart from?

Fort Bragg

2.) How long is the RailBike experience?

Approximately 2 hours from your check in until the bikes arrive back.

3.) How long will we be pedaling?

About 25-30 minutes in both directions. So about 50 – 60 minutes total.

4.) Does the electric motor come with every RailBike?

Yes. All bikes have the electric assist motor available for use as needed. You will be given instructions on how to use them along with other features.

5.) Do I have to wear my mask the entire time?

Yes. All guests are required to wear masks while on property and while enjoying our experiences. If you're unable to wear a mask, we invite you to visit another time. If you're eating or drinking then masks are not required.

6.) Are helmets mandatory?

Yes

7.) Are helmets provided?

Yes, sanitized helmets are provided. You may bring your own bicycle helmet though it must have an under the chin strap.

8.) What are the age requirements to ride the RailBikes?

Our tiniest guests will need to be a minimum of 3 years old or older in order to ride the RailBikes.

9.) How many RailBikes do I need for 2 people?

Just one. Each RailBike has seating for 2 people. A single rider will need only one bike.

10.) What time should I be at the depot for the RailBikes?

All RailBikes guests must arrive at the depot (100 West Laurel Street, Fort Bragg, California) at the scheduled arrival time in your confirmation. You will not be able to ride if you arrive late, however we can put you on another time/day, based on availability.

11.) Where should we go to check-in for the RailBikes?

The Skunk Train Depot at 100 West Laurel Street, Fort Bragg, California 95437. The person who made the reservation should check in with their valid photo identification in order to release the boarding passes.

12.) Where do we park our car?

There is ample parking in our parking lot adjacent to the depot.

13.) Do I need to print my confirmation email or my contactless waivers?

No, thank you.

14.) Do we need to fill out our waivers online?

Our preference is that you fill these out digitally. If you have multiple people traveling in your party you can forward the link in your confirmation email to them.

15.) Can we fill out our waivers at the depot?

You can, though because of COVID-19 we're trying to minimize touching things so our preference is that you do this ahead of time. Filling these out ahead of time also expedites your check-in greatly.

16.) Can pets ride the rail bikes?

We offer a dog trailer for rental for guests with dogs.

17.) What if it rains?

You're going to get a bit soggy. But we invite you to unleash your inner child and splash in a puddle or two. Our RailBikes run rain or shine. If the storm is severe, we will cancel the run for safety reasons and issue you a refund. If you prefer to not go in the rain, then we can issue you a gift certificate (that never expires).

18.) Can we cancel our reservation?

Yes. We understand that things happen. Reservations cancelled with a minimum of 72 hours or more will receive a full refund or a gift certificate (that never expires), your choice. Reservations inside the 72 hours can rebook to a future day / time or take a gift certificate.

19.) What type of clothing should I wear?

We recommend comfortable layers. The climate on the coast is cooler and depending on when you're riding depends on how warm or cold Glen Blair Junction will be. Layers should allow you to be comfortable throughout the ride.

20.) What type of shoes should I wear?

Closed toed shoes only.

21.) Can I bring food and drink?

Yes. We encourage this as there is 50 minutes to enjoy amongst the redwoods, with picnic tables and a loop hiking trail as well. There is a basket on each RailBike to store items that you have brought. Containing everything in a bag/backpack is ideal. Please no alcohol.

22.) Can I bring a drone?

You may not.